

HHC 2011 Update #1

Richard J. Nelson

1. **Hotel** Extra rooms (total 15) have been added. If you still need a room and the hotel says they are full immediately send me an email and I will tell you who and how to contact them – by email. Do this as soon as possible because rooms in hotels do become completely full.
2. **HHC List** If you have not signed up on the HHC List please do so at the link below: <http://lists.brouhaha.com/mailman/listinfo/hhc> You may unsubscribe at any time. List activity is low so you will not have excess email to read. The HHC List is the easiest way to get HHC and HP Calculator information to the active members of the HP User Community, HPUC.
3. **HP Calculators** HP is in the legal process of forming a new company similar to what they did in 1999 when instruments were spun off as Agilent. PSG is the group that makes HP PCs and Calculators are a part of that group. As far as we know at this time calculators will be part of the new company. Just as Agilent instruments do not have HP on them so will HP Calculators probably not have HP on them. Here is what Todd Bradley is telling their customers.



Todd Bradley
Executive Vice President
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Dear Valued Customer,

The trust you place in HP that our people, products and services will help you run and grow your business is something we work hard to earn each day, and something that I appreciate tremendously. In light of the news from HP a few weeks ago, I want to take a moment to reinforce the fact that HP remains fully committed to you.

As you know, HP has one of the broadest portfolios in the technology industry. Our management and our board make decisions that we believe will deliver the greatest value to you and of course to our shareholders and employees. HP sees an opportunity to further improve the flexibility, innovation and responsiveness of the products and services you rely on from the Personal Systems Group, which is why our board authorized an investigation into strategic alternatives for this business.

Our preferred course is to spin off our PC business into a separate company, creating a more agile organization to help us better anticipate change and quickly respond to customers.

As the company investigates strategic alternatives, let me be clear about the following:

- HP is committed to customers and to honoring all warranty obligations.
- The warranties provided with our PC products and services will be honored regardless of PSG's future status.
- HP is committed to its customers and will continue to deliver products, services and support that lead to increased customer satisfaction.

That trust that you place in PSG is a direct reflection of the pride our people take in building on the relationship we have with you. From your account team, to the support personnel on hand to help when you need it, to the thousands of people who ensure you have a superior experience with HP every day, we are here for you today and will be here tomorrow.

I personally take pride in the fact that your trust is why PSG is the world leader in the PC category. It all starts by listening and responding to your needs. Your direction has, in effect, given us the blueprint for what it takes to be a leader. You've made it clear that you need powerful platforms, a range of mobile solutions, a secure and manageable PC client environment.

To give you a point of reference, PSG is about a \$40 billion business operating in more than 170 countries around the world. We provide industry-leading global and local support. We manage the largest global supply chain in the PC industry and ship two PCs every second. We contribute positively to HP's overall revenue and profit. The team we have in place is the most qualified, most dedicated team I've had the opportunity to work with.

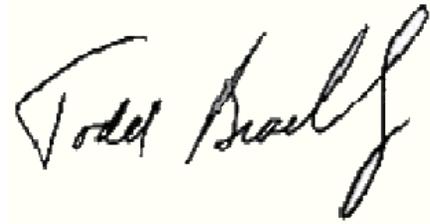
You can depend on HP and PSG.

Our roadmaps for future products haven't changed. We will be even more aggressive in bringing technology to market. Our relationships with our technology and supply chain partners haven't changed. We will be relentless to ensure our technical and operational capabilities continue to improve across the board. The only thing that has changed is that our organization is even more committed to earning your trust and building on our relationship. Our future depends on how well we meet and exceed your needs. Our team has never been more motivated than we are now to demonstrate that you've placed your trust and confidence in the right people, the right products and the right services.

If you have any questions, requests or suggestions, please let me know.

Again, thank you for your support. We will continue to work hard to earn it.

Todd Bradley

A handwritten signature in black ink that reads "Todd Bradley". The signature is written in a cursive style with a large, stylized initial 'T'.

Executive Vice President
HP Personal Systems Group

This means that HP Calculators will no longer be HP. This may happen within a year or so. No one knows how this may affect the HPUC, and there have been several suggestions as to what HHC should become have already been made – on the HHC list. We may have a better guess/idea of our options during the Conference.

4. **Last HHC?** If the company that makes the machines we know and love changes the Hewlett-Packard handheld Conference will have to have a new name. We will certainly discuss this at the Conference. The HHC Committee will be meeting privately on Friday 9/23/2011 to discuss this.
5. **Schedule** A general schedule has been posted and we will make every effort to post the schedule on the website. Saturday morning will be dictated by speakers who can only attend at that time. We hope to have two Q&A panels – the normal HP (Saturday, not Sunday as usual) and a WP 34S panel. One of our speakers will drive a far distance, give his talk, and then return home. Since he cannot guarantee his arrival time and his work is very important we will accommodate him.
6. **Breaks and meals** As host for the meeting facilities HP will provide break drinks, two lunches and Saturday dinner so that we will not have to leave the conference building for these needs. Thanks HP!
7. **Book Event** Some users still believe that the printed word is an important media for sharing information. We will have extra tables for attendees to bring their books and other HP calculator documentation to give away, sell, or trade at HHC 2011. Since I am driving I will bring a few hundred pounds of Conference proceedings, historical HP literature, etc.
8. **Calculator “Exchange.”** We are at a crossroads in HP Calculator usage for the following reasons.
 - a. The HP Calculator name will be gone soon.
 - b. HP-41’s may be upgraded to HP-41CL’s.
 - c. HP-20bs and 30bs may be repurposed (to WP 34s’s).

- d. Eric Smith is showing us how to make our own.
- e. HP Calculator emulators run on most platforms.

Because of this you may want to liquidate your HP calculators, OR you may want to trade models, OR you may want to acquire backup machines. HHC 2011 is the perfect opportunity to make these things happen. Bring extra suitcase space and cash so you may save the time, shopping, and shipping when you do these things later.

- 9. **Door Prize List** The initial door prize list has been posted, and it will be updated at least once.

I hope to see you at HHC 2011.

For the HHC 2011 Committee,

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Richard J. Nelson
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